

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re application of : August 14, 2003
Corral, D. : IBM Corporation
Ser. No. 09/942,512 : Dept. T81/Bldg. 503-3
Filed: August 29, 2001 : P.O. Box 12195
For: Method and System For a Quality : Res. Tri. Park, NC 277
Software Management Process : Group Art Unit: 2122

#2
OFFICIAL

RECEIVED

AUG 15 2003

Technology Center 2100

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37CFR 1.34(b)

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

I, David R. Irvin, Agent of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is:

IBM Corporation
Intellectual Property Law
Dept. IQ0A/Bldg. 040-3
1701 North Street
Endicott, NY 13760
Phone: 607-429-4358
Fax: 607-429-4119

Respectfully submitted,

David R. Irvin

David R. Irvin, Reg. No. 42,682
Agent for Applicants

DRI/ssc
Phone: 919-254-7810; Fax: 919-254-4330

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

I hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 at phone number 703-746-7239 (date) August 14, 2003.

1 total pages

Saundra S. Christopher

Saundra S. Christopher

FR920010024US1